

MANAGEMENT SYSTEM CERTIFICATE

Site certificate No.:
10000476985-MSC-ACCREDIA-ITA-CC4

Valid:
19 July 2024 – 18 July 2027

Belongs to main certificate number:
10000476985-MSC-ACCREDIA-ITA

This is to certify that the centrally implemented management system for

EUROP ASSISTANCE SERVICIOS INTEGRALES DE GESTIÓN S.A.U.

PS De La Castellana, 130., 28046, Madrid, Spain

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Information Security Management System standard:

ISO/IEC 27001:2022

This certificate is valid for the following site scope:

Provider of services at all times of travel assistance, home assistance, information and advise helplines, traffic tickets claims handling. Formalities regarding driving penalties and those related with road safety, road traffic and automobile as web as legal advice and administrative services. Expatriate services, medical transfers, airlines luggage check-in incidents. Design and feature of telemarketing services: inbound and outbound calls. Home computer assistance (Helpdesk). Mechanical warranty extension. Designing and providing telemarketing services: making and receiving phone calls.

Place and date:
Vimercate (MB), 12 March 2026

For the issuing office:
DNV - Business Assurance
Via Energy Park, 14, - 20871 Vimercate (MB) - Italy



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Claudia Baroncini
Management Representative

Appendix to Certificate

EUROP ASSISTANCE SERVICIOS INTEGRALES DE GESTIÓN S.A.U.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
EUROP ASSISTANCE SERVICIOS INTEGRALES DE GESTIÓN S.A.U.	PS De La Castellana, 130., 28046, Madrid, Spain	Provider of services at all times of travel assistance, home assistance, information and advise helplines, traffic tickets claims handling. Formalities regarding driving penalties and those related with road safety, road traffic and automobile as web as legal advice and administrative services. Expatriate services, medical transfers, airlines luggage check-in incidents. Design and feature of telemarketing services: inbound and outbound calls. Home computer assistance (Helpdesk). Mechanical warranty extension. Designing and providing telemarketing services: making and receiving phone calls.
EUROP ASSISTANCE SERVICIOS INTEGRALES DE GESTIÓN S.A.U.	Gran Via De Les Corts Catalanes, 129-131, Planta 5°, 08014, Barcelona, Spain	Provider of services at all times of travel assistance, home assistance, information and advise helplines, traffic tickets claims handling. Formalities regarding driving penalties and those related with road safety, road traffic and automobile as web as legal advice and administrative services. Expatriate services, medical transfers, airlines luggage check-in incidents. Design and feature of telemarketing services: inbound and outbound calls. Home computer assistance (Helpdesk). Mechanical warranty extension. Designing and providing telemarketing services: making and receiving phone calls.
EUROP ASSISTANCE SERVICIOS INTEGRALES DE GESTIÓN S.A.U.	Torre Realia, P° De La Castellana, 216, 28046, Madrid, Spain	Provider of services at all times of travel assistance, home assistance, information and advise helplines, traffic tickets claims handling. Formalities regarding driving penalties and those related with road safety, road traffic and automobile as web as legal advice and administrative services. Expatriate services, medical transfers, airlines luggage check-in incidents. Design and feature of telemarketing services: inbound and outbound calls. Home computer assistance (Helpdesk). Mechanical warranty extension. Designing and providing telemarketing services: making and receiving phone calls.

Site Name	Site Address	Site Scope
EUROP ASSISTANCE SERVICIOS INTEGRALES DE GESTIÓN S.A.U.	Po Fluvial 15, Planta 14, Edificio Siglo Xxi, 06011, Badajoz, Spain	Provider of services at all times of travel assistance, home assistance, information and advise helplines, traffic tickets claims handling. Formalities regarding driving penalties and those related with road safety, road traffic and automobile as web as legal advice and administrative services. Expatriate services, medical transfers, airlines luggage check-in incidents. Design and feature of telemarketing services: inbound and outbound calls. Home computer assistance (Helpdesk). Mechanical warranty extension. Designing and providing telemarketing services: making and receiving phone calls.

